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Vendor: ISTQB
Code: CT-UT

Exam: ISTQB Usability Testing Certification

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QUESTIONS & ANSWERS

DEMO VERSION

QUESTIONS & ANSWERS DEMO VERSION (LIMITED CONTENT)

Version: 4.0

Question: 1		
Which of the following statem	ents about usability test scripts is wrong?	
A. It contains pre-session inter B. It is a checklist used by the r C. It contains post-session inte D. It contains answers to the te	moderator of a usability test. rview questions.	
		Answer: D
session including pre- and pos	what the moderator should say and do before t-session interview questions and serves as a the usability tasks, since the goal is to observ etermined responses.	task checklist. It does not
Question: 2		
In the last project, the usability control task could have been u	y tests substantially exceeded the budget of the second this?	he test plan. Which quality
B. Check consumed resourcesC. Check that findings are com	replan has been properly reviewed regularly and compare with the estimates municated to the stakeholders test report conforms to the best practices	
		Answer: B
control task for keeping a proje	source consumption against the planned esti ect on budget. By tracking effort, time, and co y, allowing corrective actions before the budg	osts as the test progresses,
Question: 3		
Which of the following statem	ents about usability test plans is true?	

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A. It contains a schedule	
B. It should contain the briefing instructionsC. It should be very elaborate and at least 10 pages	
D. It contains the results of the test sessions	
	Answer: A
Explanation: A usability test plan lays out the timing and sequencing of all test activities, and milestones. This scheduling ensures that resources, participants, and lo project timeline.	
Question: 4	
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Which of the following is the highest WCAG conformance level, promising t	he most accessible content?
A. Double A (AA) B. Single A(A) C. Triple A (AAA) D. Quadruple A (AAAA)	
	Answer: C
Explanation: WCAG defines three conformance levels - A, AA, and AAA - with each highe criteria of the lower ones plus additional requirements. AAA is the top tier, of accessibility.	
Question: 5	
You're asked to evaluate the direct interaction between ordinary users and kinds of evaluations would be suited for that? A. Accessibility evaluation B. Usability maturity assessment	the software product. Which
C. Risk assessment D. Usability evaluation	
5. Osabinty evaluation	
	Answer: D

Explanation:

Usability evaluation is specifically designed to assess how ordinary users actually interact with a product - observing task performance, measuring effectiveness, efficiency, and satisfaction. The other options focus on organizational readiness (maturity), potential hazards (risk), or specialized needs (accessibility), rather than the direct user—product interaction.



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